

15 June 2000

Mr. Customer 1234 Main St. Hometown, US 12345

Dear Customer.

IMPORTANT MOTORCYCLE SAFETY RECALL

TT 800 Retighten Side Stand Bolts VIN Ranges 98680 – 100783 and 103311 – 108947

This notice is sent to you in accordance with the requirements Of the National Traffic and Motor Vehicle Safety Act.

Triumph has decided that a defect which relates to motor vehicle safety exists in certain 2000 77 600 motorcycles. In some cases the side stand assembly botts may back out, causing the side stand and bracket to detach from the motorcycle.

This machine is included within the above Safety Recall and we would therefore urge you to immediately contact your Triumph dealer in order to have the side stand bolts checked on your machine. The repair is not likely to take more than 20 minutes and will be at our cost.

Fallure to have this rectification work carried out may result in the loss of the side stand assembly from your machine.

Should you need to discuss any aspect of this recall, then we suggest in the first instance you contact your dealer, but if required, please do not healtate to call Customer Service at (770) 631 – 9500.

May we apologize for any inconvenience the above actions may cause. However, we are sure you will agree that under the circumstances, our actions should be regarded positively. We trust you will co-operate with this recall by contacting your dealer today to arrange for this important work to be completed.

This action is being monitored by the N.H.T.S.A. If after contacting your dealer you are still not satisfied that we have done our best to remedy this condition without charge and within reasonable time, you may wish to write The Administrator, Netional Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington D.C. 20590 or call 1-800-424 9393. Washington residents use (202) 368 – 0123

Yours Sincerely; Shell Barr - Recall Co-ordinator